

FEDLINK LIBRARY SUPPORT SERVICES ID/IQ

The Federal Library and Information Network (FEDLINK) at the Library of Congress has created a new multi-award Indefinite Duration/Indefinite Quantity contract vehicle open to all federal agencies, tribal governments, the District of Columbia, and organizations authorized to use federal sources of supply. It is the first ever contract vehicle dedicated to the unique professional service needs of federal libraries and information centers. Through this vehicle, federal agencies can obtain full life-cycle acquisition support beginning with planning, market research, solicitation, and contract management.

FEDLINK library professionals and contracting officers can assist your agency in developing statements of work, issuing solicitations, evaluating bids, and monitoring projects for quality assurance.

Get started by contacting [FEDLINK](#) to register your agency and complete an Inter-agency Agreement (IAA), then speak to FEDLINK's contracting officers and librarians about your needs.

INFORMATION CUSTOMERS AT THE FOREFRONT

LAC Federal, a subsidiary of Library Systems and Services, Inc. (LS&S) is a core information and knowledge management services company with four decades of experience developing and implementing customized information services and products for federal libraries, archives, information centers, and information management programs. We help agencies make efficient use of their information resources to meet the needs of their customers. The LAC difference is:

- Expert understanding of the library science market and products based on 30+ years supporting libraries and information centers for corporations, law firms, colleges, and universities and federal agencies.
- More than 20 years' experience conducting library assessments and consultations, focusing on the return on investment (ROI) in information, library services, research, and knowledge management across organizations.
- Deep bench of corporate talent staffed at all levels by librarians and information professionals who are experts in their fields.
- More federal library experience than any other single professional services vendor.
- Strong record of client satisfaction based on our responsiveness, depth of subject matter expertise in information management, and quality assurance management.

SERVICES AREAS AND SAMPLE LABOR CATEGORIES AVAILABLE



Library & Information Center Services Managed Services

Librarian | Archivist | Library Technician



Technical & Collection Services Including Interlibrary Loan and Inventory Management

Cataloger | Taxonomist | Indexer



Public Services Support Including Virtual and In-person Reference Services

Research Assistant | Knowledge Manager | Training Specialist



Strategic Planning, Project Design, and Implementation for New Services and Programs

Consultant | Business Analyst | Knowledge Management Analyst



Data Services Including Data Management, Analysis, and Bibliometrics

Data Analyst | Data Scientist | Information Engineer/ Architect



Library Systems Management

Library Systems Manager | Web Developer | Systems/Network Administrator

CONTRACT DETAILS

Contract #: LCFDL21D0016

FEDLINK Vendor ID: LG

Ordering Period: 5/13/21 - 5/12/26

CONTACT US

To learn more about the services we offer and how this vehicle can help meet the professional services needs of your library, information center, knowledge center, or information management program, contact our representatives.

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HOW TO USE THE VEHICLE

This Vehicle is open to all Federal Agencies and other organization authorized to use federal supply sources. To learn more about how to use this contract vehicle, contact LAC or email the FEDLINK Library Support Services Contracting Officer at fedlinkls@loc.gov.

WHAT CAN LAC FEDERAL DO FOR ME?

Below are case studies that show how the combined expertise of LAC can benefit your organization, department, or program. Through our team, you have access to experts in many fields supported by knowledgeable information professionals who understand the unique needs of libraries and information management programs.



CASE STUDY #1

THE NEED:

Outdated or redundant library information systems that cannot meet the needs of users or the needs of the collections.

THE SOLUTION:

LAC consultants can analyze library IT systems portfolio and map it to users' information needs and agency's IT and budget priorities to rationalize and simplify systems.

THE BENEFITS:

- Save money by eliminating redundancies and streamlining library IT systems portfolio.
- Simplify IT acquisition by understanding how the IT portfolio aligns to strategic goals.
- Modernize IT portfolio and improve user ability.



CASE STUDY #2

THE NEED:

Large collection of information resources that are not adequately captured in a library or archival management system or are completely uncatalogued.

THE SOLUTION:

LAC specialists including catalogers, archivists, or metadata curators can develop and implement a program of retrospective cataloging and metadata curation that fits your agency's budgetary constraints. The program can be adapted to include digitization of legacy hard copy materials.

THE BENEFITS:

- Legacy collections are more discoverable and accessible for information program staff and customers.
- Staff are free to focus on customer-facing, higher-priority activities.
- Improved ROI in collection maintenance by demonstrating the information value of resources.



CASE STUDY #3

THE NEED:

Underutilization of information resources leading to outdated or inaccurate information-based decision making; loss of valuable staff knowledge due to weak or non-existent knowledge-management practices.

THE SOLUTION:

LAC can conduct an Information Needs Assessment to identify the actual needs of user communities including user expectations for searching and accessing information resources. We will prepare a gap analysis and roadmap that provides step-by-step plans for closing the gaps, including outreach/marketing.

THE BENEFITS:

- Identify more effective products and services that meet the needs of users while making efficient use of tight budget resources.
- Improved user understanding and engagement.



CASE STUDY #4

THE NEED:

Underdeveloped or non-existent information program with information resources siloed and spread among different offices, divisions, and bureaus; agency staff are unable to effectively locate and use information to achieve agency mission.

THE SOLUTION:

LAC can design and implement a managed services solution to provide customized information services using in-house IT resources to efficiently manage discovery and access to all agency information resources.

THE BENEFITS:

- Improved ROI on agency information resources to meet strategic and operational objectives.
- Development of knowledge creation and sharing culture that builds.

ABOUT LAC FEDERAL

LAC Federal is an information management firm serving federal libraries, information centers, archives, museums, and data management programs. **LAC is the only professional services provider serving all five of the national libraries; we bring more recent federal library and information services support than any other single vendor.**